## Spis treści

## **ROZPRAWY NAUKOWE**

Digitalization trends in insurance and their impact on the functioning of the insurance market entities — Anna Chojan, Jacek Lisowski and Piotr Manikowski				
· · · · · · · · · · · · · · · · · · ·				
and 824¹ of the Polish Civil Code — Dariusz Fuchs	17			
The complaint process and the need to ensure a high level of protection for customers				
of financial market entities in the light of the Act of August 5, 2015 on complaints handling				
by financial market entities and on the Financial Ombudsman – practical comments –	Chojan, Jacek Lisowski and Piotr Manikowski  3 insured, value insured and indemnity according to Articles 824 ivil Code — Dariusz Fuchs  17 and the need to ensure a high level of protection for customers ities in the light of the Act of August 5, 2015 on complaints handling ties and on the Financial Ombudsman — practical comments — conowska  31 d satisfaction related to purchases of comprehensive car insurance itik, Ilona Tomaszewska  47 ocial welfare functions for estimating household insurance — Norbert Duczkowski  75 WA I GLOSY  Sh Supreme Court case law in the area of motor rance — selected judgments in 2013—2021 —			
Hanna Mardo, Paulina Tronowska	31			
Customer motivation and satisfaction related to purchases of comprehensive car insurance				
in Poland – Barbara Cieślik, Ilona Tomaszewska	47			
Application of reduced social welfare functions for estimating household insurance				
expenditures in Poland — Norbert Duczkowski	triad – sum insured, value insured and indemnity according to Articles 824 of the Polish Civil Code – Dariusz Fuchs laint process and the need to ensure a high level of protection for customers all market entities in the light of the Act of August 5, 2015 on complaints handling all market entities and on the Financial Ombudsman – practical comments – rdo, Paulina Tronowska  Tronowsk			
PRZEGLĄDY ORZECZNICTWA I GLOSY				
The development of Polish Supreme Court case law in the area of motor				
third party liability insurance – selected judgments in 2013–2021 –				
Ewa Bagińska, Paulina Wyszyńska-Ślufińska	97			
Commentary on to the judgment of the Supreme Court, Civil Chamber, of 15 January 2021,				
	109			